Woking Squash Racquets Club Committee Meeting 19th Dec 2017

Attending: Jackie Thorogood (JT) Kerryn Bartlett (KB) Stewart Perry (SP) Mark Watts (MW) James Dyer (JD) Jez Foulsham (JF) David Dommett (DD)

Reminder of Club Mission Statement:

To support the **growth** of squash by offering members an **inclusive** and **friendly** club providing **excellent facilities** promoting **participation** and support to players of all ages and abilities who **enjoy** competitive and recreational squash at an **affordable** level

Growth: We MUST support the growth of squash for the future of the sport, this word encapsulates the need to develop young players, invest in coaching, it also takes account of our obligation to ensure that membership numbers are appropriate etc.

Inclusive: means ALL abilities, ethnicities; giving all members the same opportunity to participate in whichever way they prefer, whether this is team squash, leagues, friendlies or just social engagement.

Friendly: We should welcome members and guests and fulfil a role that promotes a club culture and the social/community benefits of membership. We should engage with new members

Excellent Facilities: We should aim to have great courts, a well-stocked bar, clean and safe environment. We cannot compete with multi-sport clubs with high membership on facilities, but we can ensure that we invest when we need to protect, maintain and invest in our facilities within the constraints of our funds.

Participation: This covers, court usage (for squash and Racquetball). We should make it easy for members to book courts, incentivising them to book and use the facilities including the bar and bar area. Team squash, club nights, leagues and other events that promote participation should carefully balance against the need to protect social squash.

Enjoy: Members and guests should see membership as essential annual expenditure and become ambassadors, promoting the club through their passion for the club and the sport.

Affordable: Membership costs, bar prices and team tariffs should be competitive and set at a level to allow investment that helps the club to meet the obligations set out in the mission statement

Actions / Decisions agreed:

GROWTH / PARTICIPATION

Welcome Pack

A meeting was had with a local print company to discuss designing and printing some welcome packs for new members. Content to be agreed. DD has offered to print pack in A5 to save costs

Tournaments

Next year the tournaments will be back to the normal time – April - $21^{st}/28^{th}$ suggested for finals. Decided on more finals and to include juniors.

Adam, Ryan, Jez and Stu to organise again

Anyone that doesn't show to final will be banned from the tournaments in the future

Sign-up sheets to be put up in Jan

Horsell Market

We attended the Horsell Christmas market on 2nd Dec. Aim was to attract new lady members / gain PR. 2 new ladies signed up for racketball course in Jan from this event

Ladies Team / New lady members

We currently have no ladies team

Sukhy and Jackie are running a further 4-week Racketball coaching programme for new ladies in Jan on Friday mornings. To promote off peak membership to them at the end of the course

KB to send email to members to advertise Jan racketball sessions

Juniors

KB and Sukhy attended meeting of SSRA at West Byfleet to discuss the development of squash in Surrey. Subsequent meeting with Rob Beaumont. No easy answers! DD being sent a pack of

resources by Mark Williams– suggestions around holiday clubs. Also, ideas around being a multisport club i.e. table tennis. Could then get funding. To investigate

Club Night

It was raised that sometimes club night members did not always make new members welcome. Possibly have a member's club night after 9pm for doubles. Beginners club night Sunday to be discussed. Also, Ladies Friday am club morning.

Arrangements for a Sunday Club Night need to be established. A manager / coach is likely to be needed. Cost?

Need to get the right person to run the evening. Suggested making enquiries to Surrey Squash coaches. Could pay someone for half a day per week. Could we get 2 coaches to cover ladies club morning and Sunday night club? MW to investigate. DD to ask Mark Williams

Teams

DD spoke to Paul re first team expenditure and reinstated team fees. 1st team reminded they must wear team shirts

Another sponsorship evening to be held in Feb – last 1st team home match – 19th Feb

Welfare Officer

Mark – DBS checked. Got details of NSPC course. To advertise Mark as point of contact for juniors

Defib

Refresher First Aid and Defib course was organised by JT and offered to all members. 12 members attended. Battery now checked on defib

MW to update the First Aid Kits - done

Emails

email problem to membership – not all emails getting through as being rejected as spam. Find third party server to improve this – SP to suggest how to solve. DD to chat to his work contact re this. Could move to cloud CRM – DD to investigate

FACILITIES/OUTSTANDING MAINTENANCE

- New front door- been in touch with 2 door companies. Now looking into commercial door companies anthracite grey / glass panel. JD to chase
- Ceilings also need to be cleaned / patched / painting James to sort himself

- Outside fire escape door to be painted
- Water fountain for front entrance hall for plumbed in solution. Bottle filler only £178 for plumbing. Need to research on the actual fountain. Put by under stairs small cupboard. To investigate email quote this week. Poss. second-hand fountain JD to source
- Courtmasters and other banner to be removed. and put new sponsors banners up. JD remove current banners on courts.
- change rusty electric box / fan- SP/JD
- Get new small board for upstairs (like the ones downstairs)
- Renew paper towel dispenser in men's changing room
- New hairdryer for ladies changing room
- Heating thermostat replaced tonight. Need to replace TRVs. £800. James to get 2nd quote, also boilers need the annual gas check and service
- Come up with an annual maintenance list
- Downpipe outside to be sorted out replace
- Door handle gent's toilets to be replaced
- CCTV sign to be put up outside club
- Discuss cameras/ scoreboard on courts raised by JD last time. JD to make suggestion next meeting

Bar area

Subgroup re bar area project -to discuss and bring to committee

Cleaners

New cleansers taken on and given instruction what to do

Affordable / Finances

Sponsorship

GGR to run the sponsorship - £2250 to be paid per year, over 3 years

Next Meeting: Tues 30th Jan